

| | | | |
|---------------|--------------------|-------------|------------|
| Meeting Title | Board of Directors | | |
| Date | 21 September 2023 | Agenda item | Bo.9.23.11 |

Academy Escalation and Assurance Report (AAA)

Report from the: Quality and Patient Safety Academy

Date of meeting: 26th July 2023

Key escalation and discussion points from the meeting

Alert:

Significant ground was covered at this meeting held on 26th July 2023. Matters to follow up and escalate include an ongoing issue in relation to the display screens used in the Accident and Emergency Department. The screens are being turned off and staff unable to turn on again to provide waiting information and other relevant information to patients. This item was also noted by the Non-Executive Directors (NED) and the Council of Governors on a recent walk around the department. The Informatics Team have agreed to look into the issue and identify a solution in partnership with Estates colleagues.

An app used for translating for Maternity Services in the community had been withdrawn, but it has since become apparent that this is needed, particularly where an interpreter may not be otherwise available.

Pharmacy workforce resources to support antimicrobial stewardship were identified as a risk by Dr Yaseen Muhammad.

Advise:

A NED sought assurance that phlebotomy and cannulation would be included in Hospital at Night. This was provided and there will be a follow up outside of the meeting.

Significant time was allocated to Maternity and Neonatal Services. The data on significant events was reviewed. Outstanding Maternity Services action plans were reviewed, with items where improvement was below target discussed and assurances sought, and received.

Assure:

The Academy had a good attendance in the context of medical strikes that meant that a number of Executives were otherwise engaged. Assurance was provided to the Academy from the substantial volume of papers, data and reports. There was sufficient time to discuss the items on the agenda. The quality dashboard, infection prevention and control report, serious incident reports were all presented and discussed.

| | | | |
|---------------|--------------------|-------------|------------|
| Meeting Title | Board of Directors | | |
| Date | 21 September 2023 | Agenda item | Bo.9.23.11 |

Report completed by:

Mohammed Hussain
Academy Chair and Non-Executive Director

23/08/2023